

# Lake Taupo Hospice Specialist Palliative Care Services Admission/Transfer Process

For eligibility please refer to the  
**Referral Criteria for Adult Palliative Care Services in Midland  
Region**

All referrals and all hospital discharges to Hospice **must** be accompanied by appropriate documentation e.g. discharge summaries, specialist letters, End of Life Plans, Advanced Care plans, medication summaries, community authority for medication administration and prn medications etc.

Normal Lakes DHB community referrals **must** be made prior to hospice referral *and* hospital discharge

- Domiciliary 02: refer with prescription to Respiratory Nurse Specialist Taupo Hospital
- Wound Care: Complex and Pre-existing or ACC refer to District Nursing
- Ostomy: refer to LDHB Stomal Therapist
- Continence Services: for pre-existing or life expectancy > six month refer to LDHB Continence service
- NASC referrals for those with a life expectancy > six months
- Community Occupational Therapy and Physiotherapy for assessments / equipment.  
NB OT has the contract for all short term community loan equipment. Hospice has emergency supplies of some equipment and some specialist equipment eg electric recliner chairs and hospital beds.

Doing all of the above leads to less stress with no delays in getting the right services and support, by the right team or service in the community. This can help avoid unnecessary admission or readmission to hospital.

Referrals can be for consult only

**Referral does not mean automatic acceptance into hospice services**

**Phone : Clinical Manager or Duty Nurse (07) 377 4252**

A/H & Weekends ph 0800 920044

Fax Referral to: (07) 377 4253

Postal Address: PO Box 950, Taupo

**Palliative Medicine Specialist phone consult available 24/7**

**Ph Waikato Regional Palliative Centre 07 839 8691 ask for Palliative Specialist on duty/call**

Referral Triaged

Contact is made with patient & family/whanau within 24hrs for all referrals  
GP notified of acceptance by fax

Assessments & MDT Care Planning

Lakes DHB Palliative Services

Lake Taupo Hospice Services

Death or Discharge